

Pile shedding in wool carpet.

Please be aware that there is always some short fibre in a woolen pile carpet especially when it is new.

The spun yarn is locked into the backing of the carpet during the tufting and backing processes however there is always some short fibre that is part of the pile but not locked into that backing of the carpet. This is the nature of "cut" pile wool carpet.

The carpet yarn is cut as part of the tufting process and then again as it passes through a rotary shear to give it a smooth finish. These processes cut off small increments of the fibre and some of these also remain close to the surface.

The amount of fluff that accumulates in a vacuum bag in the first few cleans may have volume **but very little weight** (substance) and is not significant.

This amount of fibre that is vacuumed away reduces with each clean until there is very little or no pile shedding after a few cleans. The carpet also regains up to 17% moisture content from its dry state after processing and this increases the bulk and density of the carpet and further reduces the effect that foot traffic has on the pile.

In my opinion turbo heads are not necessary and are likely to disturb the pile more than is required and are sometimes harder to push around the carpet.

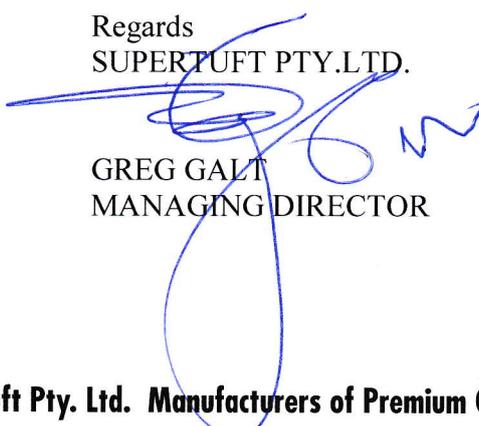
In my opinion they do not add any benefit in a normal residential situation.

I personally use MIELE Vacuum cleaners MODEL 300 – 2200w or larger (blue or red model). These are available from "The Good Guys" and possibly other dealers.

Please review our warranty and maintenance guide as shown on our website and also read the section regarding protection from wear by furniture moving on castors.

The carpet is guaranteed for 5 years against faulty materials or workmanship.

Regards
SUPERTUFT PTY.LTD.



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MANAGING DIRECTOR

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